

# Heavy Vehicle Industry Safety Survey 2024



## Bus Industry

The majority of responses came from:

**Role**      **76% Drivers**      **19% Managers**



### Experience

**49%** 20+ years  
**14%** 10-14 years  
**14%** 1-5 years or less



### Transporting

**81%** Locally  
**5%** Interstate  
**14%** Intrastate



### Based in

**23%** VIC  
**37%** NSW  
**20%** QLD



### Business size

**22%** 500+ employees  
**14%** 101-200 employees  
**13%** 21-50 employees



## Safety insights



**66%**

of respondents feel that employees can raise concerns about safety issues.



**75%**

of respondents stated that incidents are reported.



**69%**

of respondents agree that management are visible in the workplace and demonstrate an interest in safety.



**68%**

of respondents agree that employees understand what is required to fulfil their safety responsibilities.



**51%**

of respondents feel that work is scheduled in a way that reduces time pressures.



**72%**

of respondents agree that drivers frequently assess risks associated with the driving task (e.g. weather/road conditions).



**64%**

of respondents agree that employees are able to say no when asked to undertake an activity if they believe it is unsafe.



**68%**

of respondents believe that safety is an important part of all business activities and decision making.



**91%**

of respondents stated that drivers frequently inspect the vehicle for potential safety defects prior to operating.



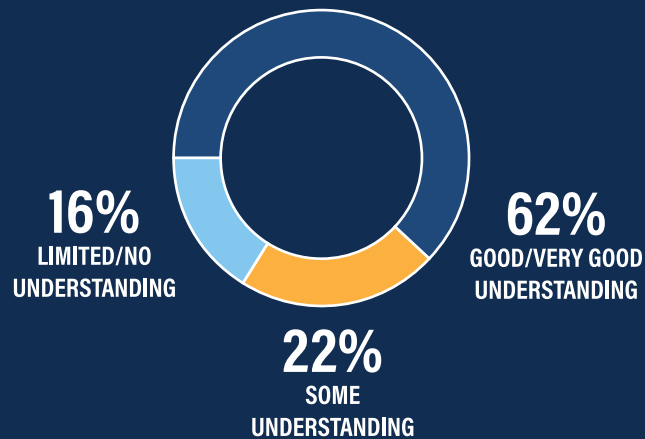
**51%**

of respondents agree that safety investigations focus on improving safety rather than blaming an employee.

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### Understanding of Chain of Responsibility



### Safety Communication

80% of respondents agree that safety related information is communicated to all staff.

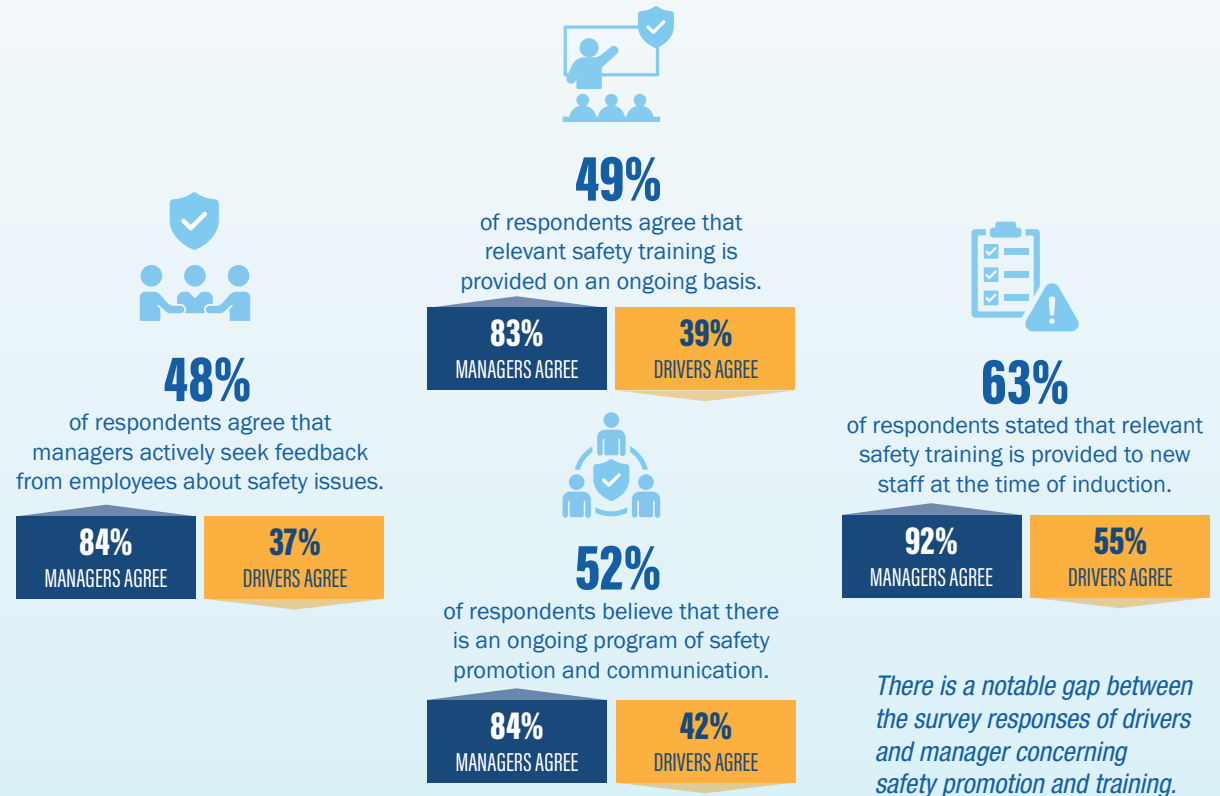
**91% MANAGERS AGREE**

**53% DRIVERS AGREE**

*Safety communications appear to be significantly less effective at reaching respondents in driver roles.*



### Safety promotions and training



### NHVR advice and guidance materials

