



December 2016



On behalf of the NHVR Stakeholder team and the NHVR staff, I would like to thank the many local governments we've worked with this year, both individually and in your regional council groups.

Together, we've achieved significant gains in improving the productivity and safety of the freight tasks across Australia by opening up networks to safer more freight efficient vehicles.

Our letters of support have assisted a number of councils to secure the funding necessary to improve critical infrastructure.

We've also continued to improve our ability to assist with more sophisticated performance data reports to help you identify where you can make the biggest improvements in your role as a road manager under the Heavy Vehicle National Law.

We wish all councillors and council staff the very best for the festive season and look forward to continuing to work with you in 2017 on initiatives like the rollout of our Road Manager Portal and more notices with approved networks to reduce the need for permits.

**John Gilbert, OAM**  
Industry Engagement Manager

## Road Manager Portal pilot released

The first test pilot for the NHVR's new Road Manager Portal has been delivered to 20 road managers across Queensland, NSW, Victoria, South Australia, Tasmania and the ACT today.

NHVR's AccessCONNECT Program Director David Carlisle said the latest version of the Portal was ready for testing, as the NHVR seeks further feedback from councils and state jurisdictions on the product.

"We've asked a small group of road managers to explore the functionality we've developed for the new Portal to make sure we're on the right track," he said.

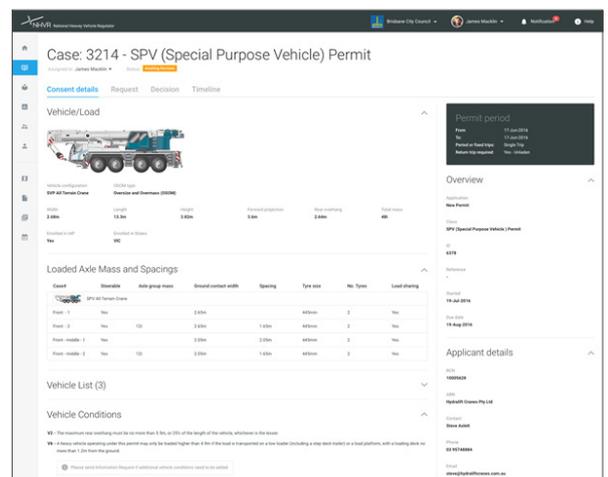
"This is after undertaking a detailed design process with road managers on what they need the Portal to do."

"This pilot will allow us to monitor the performance of the system and capture any queries and feedback before we finalise development and commence the staged rollout to all road managers in early 2017."

When it is fully released, the Portal will deliver a full end-to-end solution

for permit management for road managers. This includes user account management, consent and message management, case tracking, route management, conditions management, an integrated knowledge base, as well as a number of reporting tool.

The rollout of the Road Manager Portal follows the successful delivery of the Customer Portal in August 2016. The Customer Portal is now used by more than 95 per cent of NHVR customers, processing more than 9,000 permit requests since its release.



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## Road Manager Portal hits the road

The NHVR's Industry and Local Government Engagement team has been meeting with local government councillors and technical staff across Australia to discuss the functionality of the Road Manager Portal.

Earlier this month Stakeholder Specialist Callum Fraser presented to Mayors, CEOs and technical staff from Central Highlands, Isaac, Banana Shire, Woorabinda, Gladstone, Rockhampton and Livingstone councils in Queensland via the last Regional Roads and Transport Group meetings for the year.

"The overview of the Portal and its functionality was well received with a high level of interest to participate when we extend the release," Callum said.

The Municipal Association of Victoria also hosted a workshop attended by NHVR Stakeholder Specialist Simone Reinertsen to review the Portal's design and functionality.

Among the benefits was the ability to drill down into road manager consent data, with the assistance of NHVR's Local Government Consent Reports.

Simone said the Portal gave users a greater depth of understanding of how best to improve process and identify where further information on vehicle configurations or route assessment options can assist in the decision making process.

Recent visits to Mildura, Moira, Cardinia and Baw Baw shires in Victoria have focused on access for B-Doubles, Special Purpose Vehicles and PBS vehicles.

The NHVR is working with South Australia's Department of Planning, Transport and Infrastructure, LGASA and other associations to ensure all Regional Groups of Councils are able to assess the Portal.

Following on from the initial Road Manager Workshops held in South Australia in October, discussions are underway to schedule a series of Route Assessment training sessions for local governments in early 2017.



Qld Transport and Main Roads, LGAQ, the NHVR and Gladstone Regional Council at the Gladstone Regional Roads and Transport Meeting earlier this month.

## 40% of NSW Councils at Blacktown Heavy Vehicle Access Forum

A record 50 NSW councils were represented at the second NHVR Local Government Heavy Vehicle Access Forum jointly hosted with Blacktown City Council and Local Government NSW in early December.

The NHVR's Industry Stakeholder Engagement Manager John Gilbert said the objective of the forum was for each council to identify priority access actions to improve productivity and safety in their freight task.

"The event (pictured) provided an opportunity to outline the access role local

government plays in the freight task under the Heavy Vehicle National Law," John said.

"We want to continue to advocate and highlight the local governments who have played their part in cutting red tape and enhancing local economies.

"By bringing together key local government decision makers and industry representatives, we created an environment for councils to share experiences and better understand how innovative and industry-led decisions can be achieved."



Stakeholder Specialist Tim Hansen said the forum was in four parts.

"We began by informing participants on how the NHVR can help them, then a number of councils showcased how they have responded positively to managing road freight in their area to keep their local economies strong," Tim said.

"Transport operators spoke next about their access needs and the last part involved a workshop where councils identified their priorities for heavy vehicle access.

"A common action identified by councils was to sign up their road networks to the NHVR's notices for PBS truck and dog combinations, and SPV vehicles such as the smaller cranes.

"While there's still room for improvement in road manager performance with heavy vehicle access, these forums are delivering a greater understanding of access issues and options available to road managers under the Heavy Vehicle National Law to expand heavy vehicle networks."

For further information about the NHVR's activities, functions and services, please visit our website: [www.nhvr.gov.au](http://www.nhvr.gov.au)

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