



Message from the CEO

Welcome to this edition of On the Road.

I had the pleasure recently of delivering a presentation to around 80 Woolworths transport suppliers at the annual Woolworths Group Transport Safety Seminar at Castle Hill in Sydney.

My presentation focused on how we can together support Australia's heavy vehicle industry to manage risk and deliver safety outcomes.

It was a great opportunity to address such a wide cross section of the industry at one event, including major and medium sized operators.

I'd like to congratulate the Woolworths Carrier of the Year Award winners. SRT Logistics from Brighton Tasmania were awarded Large Transport Partner award (for the second year in a row) and D&S Smith Haulage from Tumby Bay, South Australia for their award for Small Transport Partner.

Both winners were selected for delivering outstanding performance in safety, compliance and service.

It's great to see the industry making such a continuing commitment to ensuring safe and efficient transport on Australian roads. Well done!

Regards Sal Petrocchio
CEO, National Heavy Vehicle Regulator

NHVR Portal - Customer Module gets upgrade with new features

New feature updates to the Customer module of the NHVR Portal have added to the functionality and useability of the Portal, according to AccessCONNECT Program Director David Carlisle.

"The new features mean Road Managers, the NHVR and customers are now one step closer to having a shared view of permit activities in the Portal.

Over the past few months, we have been adding new functionality and updates to the Portal based on feedback by users that is changing the way permit applications are prepared and assessed.

Changes to the way routes are requested means that we can send through applications to Road Managers for consent more efficiently. We are also introducing a permit library feature, which will allow you to access your final permit documents from directly in the Portal.

In the latest Portal release, the new features include:

- 1. Standardised numbering scheme** - a new simplified number scheme will group your cases and routes to one permit 'prefix' number for applications with the same vehicle details. For example, cases within "Permit 89777" will have a case number that is prefixed with the permit number "Case: 89777r3v1". This will make it easier for

you to track multiple routes and cases to your permits.

- 2. Permit library** - providing the final application decision (including the permit or refusal notification) directly in the Portal. You will be notified once the final document is available.

- 3. Permit application updates** - slight changes have been made to the Vehicle Tab, Permit Period Tab and the inclusion of new Travel Details Tab.

David said the NHVR Portal team is only too happy to help and offer support with the changes.

"We appreciate that every new feature requires an extra effort to make sure our customers are across the changes.

"Ultimately, however, all these upgrades mean the NHVR Portal becomes easier for all users and permits can be processed more quickly and efficiently," he added.

Check out the online [Help Centre](#) for more information.



Are you a party in the chain? Phase 2 of CoR campaign launches

Following on from our CoR Information Sessions earlier this year, NHVR is announcing the second phase of industry sessions for October and November.

These sessions aim to build the capability of a business to identify risks associated with its transport activities and understand how Safety Management Systems can assist to manage risk and comply with obligations under the HVNL.

If you work in any part of the transport chain, attend an NHVR info session to make sure you are ready for changes to Chain of

Responsibility laws coming in mid 2018. Places are limited to two people per business.

[Click here for more details or to register.](#)



CoR - Are you a party in the chain?

Register for a two day NHVAS Auditor Technical Competency course

The NHVR is conducting an NHVAS Auditor Technical Competency course that will comprise two days of training on Thursday 26 - Friday 27 October 2017.

The course is open to those seeking to become an NHVAS Approved Auditor registered with the NHVR. Successful completion of the course will provide the necessary minimum technical

competencies for an auditor wishing to register with the NHVR to conduct NHVAS mass and maintenance management audits.

Further details as well as how to register your interest can be found at <https://www.nhvr.gov.au/events/nhvas-auditor-technical-competency-course>

NHVR Compliance officers now on the road in five key South Australian regional centres

On-road compliance services will be effective in South Australia from October 3.

NHVR's Director Strategy & Services Transition Kelli Cumming said that the NHVR's new Safety and Compliance team will provide on-road compliance services from its new Adelaide head office as well as regional offices in five key locations.

"Our regional bases are in Mount Gambier, Berri, Murray Bridge, Port August and Ceduna." "We've increased the number

of officers to 22 to ensure there is adequate coverage across the state," she added.

The new officers will be easily recognisable as they have distinctive uniforms, badges and vehicle decals with the new NHVR Safety and Compliance branding.



NHVR 2017 Meetings and Events Calendar

DATE	EVENT TITLE	LOCATION
4 October	CoR - Building capability industry session	BTP Conference Centre, Brisbane
4 October	CoR - Building capability industry session	Club Pine Rivers, Brisbane
5 October	CoR - Building Capability industry session	All seasons Function Centre, Toowoomba

* For more information on up-coming Chain of Responsibility forums [click here](#)

Consultation on Personal Use Exemption extended for two weeks

Following feedback from industry for more time, the NHVR will extend the closing date for consultation on the proposed exemption for managing fatigue and driving a fatigue-related heavy vehicle until Friday 13 October.

Under the proposal operators would be able to use a heavy vehicle for personal use for up to one hour at the end of the day or on a day off.

To leave a submission on the Personal Use Exemption visit www.nhvr.gov.au/fatigue.

Update to area permit applications

The NHVR coordinates a range of road access applications from start to finish. This involves liaising directly with road managers and local governments.

The NHVR processes applications for Single routes and Area routes. This change will only affect the Area route.

What is changing?

As part of transitioning industry to the new NHVR Portal, the NHVR has been accepting and processing applications from operators that are not aligned with the [Single Route and Area Information Sheet](#).

Over the past three months the NHVR has advised operators within the NHVR Portal about the requirements when applying for an area.

The NHVR Portal will still allow operators to apply for roads across multiple Road Manager boundaries, however a fee per boundary will now be applicable.

Who does this change affect?

This change may affect operators that apply for an area application (new or amendment).

This change does not affect operators that are applying for a single route or a NHVR renewal.

Why is this change happening?

To further automate the application process to improve permit processing time frames, we have to reduce the amount of incorrect applications being submitted into the NHVR Portal.

The NHVR is making changes to the NHVR Portal to ensure it can provide a sustainable service. It will also facilitate better turnaround times by reducing the complexity of applications for assessment.

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