



Welcome to the October edition of the NHVR Local Government Update. It's been a busy time with a number of projects coming to fruition. First of these is the imminent roll out of our NHVR Portal - Road Manager Module, Portal Forms, due to go live from October 9. This is an important tool to support your permit processing task. The initial transition period of using Portal Forms will enable you to ease into the new Portal and move from the current email process to a complete online processing of consents. For more information on the NHVR Portal please visit [www.yoursaynhvr.com.au](http://www.yoursaynhvr.com.au) or call 1300 MYNHVR (1300 696 487). Also on our agenda this month are issues papers that have been distributed for consultation to road managers and others on four priority national notices and associated networks as part of our National Harmonisation Program. (see our story on Page 2). Once we've received feedback we'll seek road manager consent for the existing HML, B-double and road train networks. Finally, our team has been out and about around the country, continuing to help councils review their networks and reduce red tape to increase productivity.

**John Gilbert, OAM**  
Manager Stakeholder Relations

## Get ready for the NHVR Portal

NHVR is in the final steps of preparing for the rollout of the NHVR Portal - Road Manager Module and is now working hard to make sure all road managers will be ready to process and manage consents online.

### Transitioning to Online - Portal Forms

Initially road managers will be asked to use an online form, a "Portal Form". This is very similar to the email process you currently follow, and links to the NHVR Portal interface for the individual consent.

Soon after, the full version of the NHVR Portal - Road Manager Module will be made available to road managers nationally in a staged release based on individual readiness.

### Get Ready - Online Steps + Videos

You can find out more at this website, [www.yoursaynhvr.com.au](http://www.yoursaynhvr.com.au) to help you and your team get ready to migrate to Portal Forms. You will receive a short series of emails over the next couple of weeks about getting ready.

Please start by watching the video (click on the above link), on how to get ready, then follow the steps to download and complete the readiness checklist as soon as possible.

If you need help, please contact the AccessCONNECT team by emailing [accessconnect@nhvr.gov.au](mailto:accessconnect@nhvr.gov.au).

## NHVR PORTAL Road Manager Readiness Checklist

### 1 SYSTEM READY

#### A Can you access the NHVR Portal?

Check that your firewall and internet access to the NHVR Portal [www.yoursaynhvr.com.au](http://www.yoursaynhvr.com.au).

#### B Can you access the Help Centre?

Check that your firewall and internet access to the Help Centre [help.nhvr.gov.au](http://help.nhvr.gov.au).

#### C Can you receive NHVR documents?

Ensure that email notifications do not automatically go to your junk folder.

#### D Do you have PDF viewing software installed?

To view permits, Adobe Acrobat will need to be installed - free download.

### 2 PROCESS READY

#### A Have you determined how you will manage the consent process in Portal Forms?

It is recommended that you respond to consent requests from the NHVR using similar processes you use today. This would include:

- One person respond to the NHVR via Portal Form
- Circulate consent link to internal stakeholders
- Manage internal input through emails

COMPLETED

#### B Do you need to close out 'older' consents prior to go-live of Portal Forms?

It is recommended Road Managers reduce the number of active consent requests in process to smooth the transition to Portal Forms.

Consider developing a strategy to reduce the number of 'in process' consents, especially those that may be over 28 days old?

COMPLETED

### 3 PEOPLE READY

#### A Do you have knowledge of Portal Forms?

Check to see if you and your staff attended an in person Activation session on the NHVR Portal? Have you recently viewed the Portal Form webinar at the [www.yoursaynhvr.com.au](http://www.yoursaynhvr.com.au) website?

COMPLETED

#### B Have you completed the online training?

It is important to ensure that you and your staff are prepared to go online with Portal Forms. The NHVR will be providing online training material through the [www.yoursaynhvr.com.au](http://www.yoursaynhvr.com.au) website to access.

COMPLETED

#### C Have you communicated Portal Form changes to internal stakeholders?

Have you communicated the upcoming changes to people in your team and other people in your organisation about Portal Forms?

COMPLETED

## Consultation on four priority national notices

The NHVR has invited consultation on four priority national notices and associated networks as part of its National Harmonisation Program. The notices are:

- National Higher Mass Limits (HML) Declaration
- National Class 2 B-double Notice
- National Class 2 Road Train Notice
- National Class 1 Agricultural Vehicle and Combination Notice

NHVR's A/Manager Harmonisation Jose Arredondo said issues papers were developed for each of the four notices and were released to a wide audience targeting state and territory road transport authorities, local government associations and industry associations for comment.

"Feedback is also open to the general public through our web page.

"Once feedback on the issues papers has been received the NHVR will propose solutions to eliminate inconsistent access conditions, currently experienced by transport operators, and then seek road manager consent for the existing HML, B-double and road train networks.

"Road managers are required to provide consent to any changes affecting their road networks.

"To this end the NHVR has been working very closely with road agencies, the Australian Local Government Association (ALGA), and the state local government associations," said Jose.

"This large scale road manager consultation process is expected to take place in late 2017 to early 2018.

"The existing B-Double network alone is approximately 285,619km, a massive road network.

"More specific information on timelines will be announced once consultation on the issues papers has been finalised," he added.

For further information about the NHVR's activities, functions and services, please visit our website [www.nhvr.gov.au](http://www.nhvr.gov.au)

or contact us via:

Ph: 1300 MYNHVR (1300 696 487)

email: [info@nhvr.gov.au](mailto:info@nhvr.gov.au)



## Shoalhaven forum brings industry and local government together

An industry forum at Shoalhaven in August provided an opportunity for industry, operators and councils to come together and share experiences and identify key issues.

Attendees heard from a range of industry representatives who provided an overview on topics such as 'NSW Government perspective - Optimising the Network', 'Council Peer Practices - Understanding and responding to industry issues' and an update on the 'NHVR Portal - Making heavy vehicle access simpler for industry and road managers'.

Economic Development Manager at Shoalhaven City Council Greg Pullen organised the event in association with the NHVR and was pleased with the outcomes.

"The day provided another great opportunity to hear from a range of speakers and get great feedback on industry concerns and issues.

"In particular we had a great chance during the workshops to discuss industry network

issues, optimising the network to reduce red tape for industry and council and how best to develop internal systems and assessment procedures.

"The main objective of the day was to bring together the various players that can deliver productivity gains to industry. Our plan to achieve this was embraced by all attendees and already steps are underway to bring the freight operators and the road asset owners together to discuss issues of mutual benefit.

"I'm looking forward to the next get together to see how far we've come," he added.

Greg also organised an outdoor display of vehicles and interviews with their manufacturers and operators, showcasing their superior safety and efficiency features.

"The NHVR encourages any council wanting to host a similar event to contact us for ideas on how to make it a success," added NHVR's Stakeholder Specialist Tim Hansen.

## Forums help local councils in SA make access decisions

Four NHVR forums held in regional South Australia recently helped councils review their networks and identify opportunities to reduce their administrative burden of permit processing.

NHVR's Principal Engineer Network Access Kerry Plater canvassed the disparity that exists in networks for vehicle combinations.

"We need to streamline pre-approvals for common freight routes.

"Not only does this reduce the admin burden for councils, but reduces turnaround times for the NHVR, road managers and operators," he added.

South Australian councils represented at the forums included Copper Coast, Barunga West, Wakefield, West Torrens, Adelaide Hills, Mitcham, Playford, City of Adelaide, Charles Sturt, Tea Tree Gully, Salisbury, Yorke Peninsula and Port Adelaide Enfield.

This work is being undertaken as part of the return of delegations project <https://www.nhvr.gov.au/road-access/access-management/delegations-project>

