

How to check your registration details

Heavy vehicle operators can now use the new Registration Services module on the NHVR Portal to access details of all the vehicles in their registered fleet (except those registered in the Northern Territory).

This free service enables you to:

- confirm that details recorded by transport authorities align with your own records
- check registration changes and transfers have been processed correctly
- forecast registration renewals and costs
- download or print vehicle records to provide to other parties in the supply chain.

If you don't have an existing portal account, you can create one at www.service.nhvr.gov.au.

Videos about how to use the Registration Services module can be completed at www.nhvr.gov.au/regportal.

Please note that you cannot make changes to registration information through the NHVR Portal. You should direct queries about, or corrections to, registration details to the relevant [state or territory transport authority](#).

You can also use the new NHVR Registration Checker app to check the registration status of a vehicle.

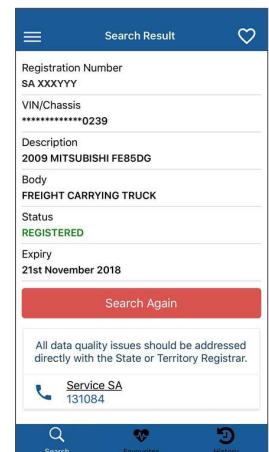
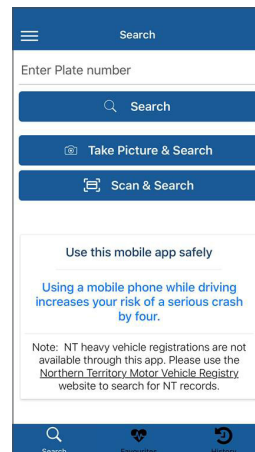
1. Link to NHVR Registration Checker in the iTunes [App Store](#) or [Google Play Store](#) on your smartphone or tablet, or use the links on www.nhvr.gov.au/registration, and download the app.

2. Click on the **Registration check** button. (The first time you access the app, you will be asked to review and accept the **Terms of Use** before proceeding to the **Search** page.)



3. Search for the registration number of the vehicle you want to check by:

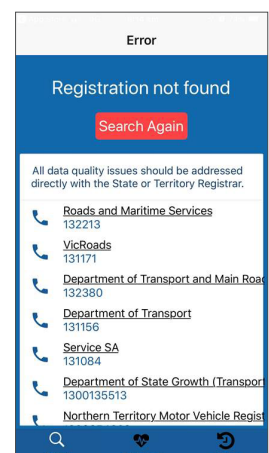
- entering the registration number of the vehicle and then clicking on the search button
- or
- using either the **Take Picture & Search** or **Scan & Search** function, which enable you to search for registration details by taking a picture of a physical number plate. The vehicle must be stationary and you must be within five metres of it.



You can save up to 50 **Favourites** by clicking on the little heart at the top right of the Search Result screen and see up to 50 searches in your **History**.

If the vehicle you're looking for doesn't come up in your search, you will see the screen on the left and should contact the relevant transport authority directly with your query.

Note: The NHVR Registration checker app is supported on Apple and Android devices but may not work on all device types and versions.



For more information

Visit: www.nhvr.gov.au/registration
 Email: info@nhvr.gov.au
 Telephone: 1300 MYNHVR (1300 696 487)*