

How to check your registration details online

Heavy vehicle operators can use the Registration Services module on the NHVR Portal to access details of all the vehicles in their registered fleet (except for those vehicles registered in the Northern Territory that don't have a national heavy vehicle number plate).

This free service enables you to:

- confirm that details recorded by transport authorities align with your own records
- check registration changes and transfers have been processed correctly
- forecast registration renewals and costs
- share real-time vehicle records with other parties in the supply chain.

If you don't have an existing NHVR Portal account, you can create one at www.service.nhvr.gov.au.

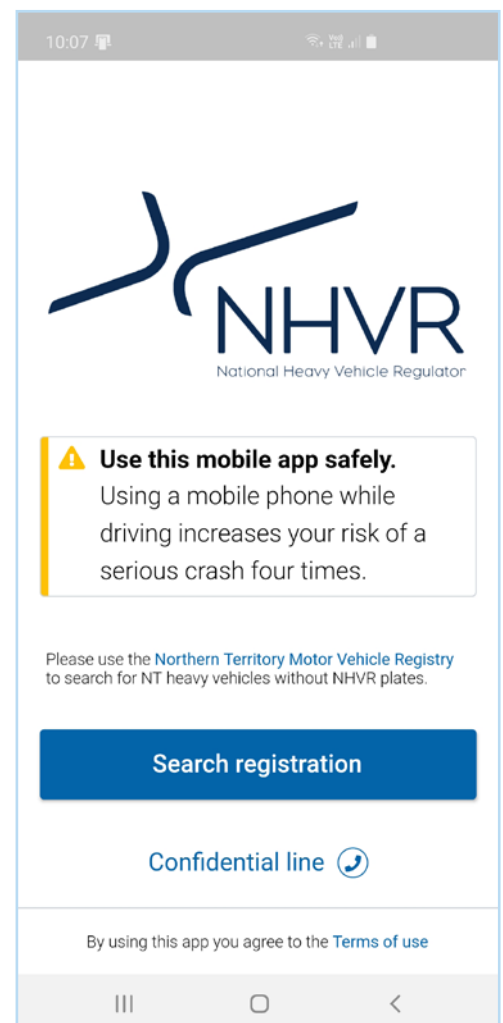
Videos about how to use the Registration Services module can be completed at www.nhvr.gov.au/regoportal.

Note: that you cannot make changes to registration information through the NHVR Portal. You should direct queries about, or corrections to, registration details to the relevant [state or territory transport authority](#).

Mobile

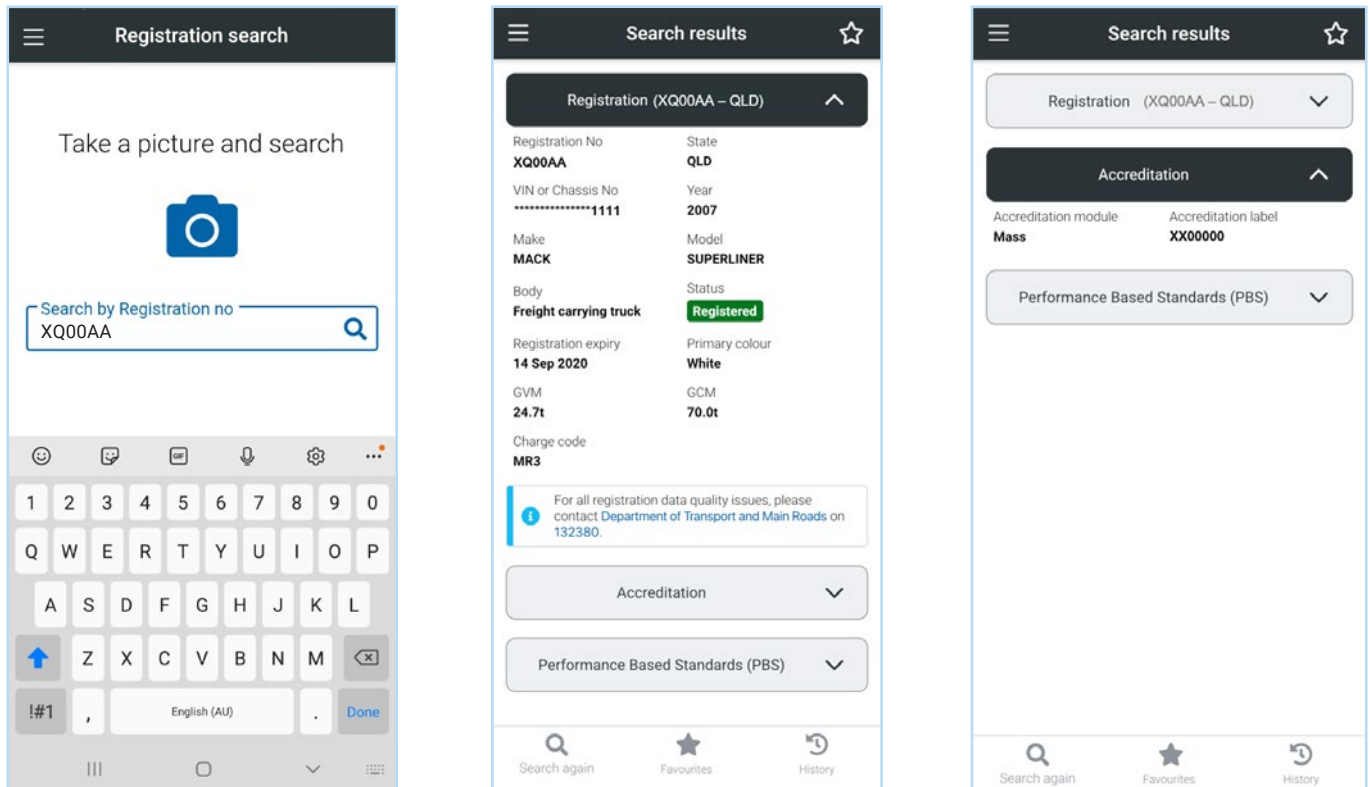
You can also use the mobile NHVR Registration Checker app to check the registration status of a vehicle.

1. Search for NHVR Registration Checker in the iTunes [App Store](#) or [Google Play Store](#) on your smartphone or tablet, or use the links on www.nhvr.gov.au/registration, and download the app.
2. Tap on the **Search registration** button. (The first time you access the app, you will be asked to review and accept the **Terms of Use** before proceeding to the search page.)
3. Search for the registration number of the vehicle you want to check by doing one of the following:



- use the **Take Picture & Search** function, which enables you to search for registration details by taking a picture of a physical number plate
- or
- enter the registration number of the vehicle and then tap the search button.

The **Registration** details will be displayed after search. To view **Accreditation** or **PBS** information, tap the relevant tabs.



You can save up to 50 **Favourites** by tapping on the star icon at the top right of the **Search Result** screen and see up to 50 searches in your **History**.

If the vehicle you're looking for doesn't appear in your search, state/territory contact details will be displayed. Please contact the relevant transport authority directly with your query.

Note: The NHVR Registration checker app is supported on Apple and Android devices but may not work on all device types and versions.

For more information

Visit: www.nhvr.gov.au/registration
 Email: info@nhvr.gov.au
 Telephone: 1300 MYNHVR (1300 696 487)*

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