Information Sheet

Intelligent Access Program (IAP)

This document provides information on the Intelligent Access Program.

What is the Intelligent Access Program?

The Intelligent Access Program (IAP) is a national program developed in partnership with all Australian road agencies. It uses satellite tracking and wireless communication technology to remotely monitor where, when, and how heavy vehicles are being operated on the road network.

The IAP allows participating transport operators access, or improved access to the road network in return for their compliance with agreed access conditions.

The benefits offered by the IAP include improved business performance opportunities, safety, efficiency, productivity as well as playing a fundamental role in maintaining Australia’s road networks.

The IAP serves as a nexus between the needs of the road transport industry – improved access, reduced trip times, higher permitted loads – and the requirement of road authorities and government to protect their infrastructure assets, and the industry compliance needed to achieve this.

How the IAP Works

The IAP uses the Global Navigational Satellite System to monitor heavy vehicles’ road use, giving transport operators flexible access to the Australian road network to suit their specific business and operational needs. In return, the IAP provides road authorities with greater confidence that heavy vehicles are complying with the agreed road access conditions.

Under the IAP, participating heavy vehicles are monitored using telematics services with an in-vehicle unit (IVU). The IVU is supplied and operated by an IAP Service Provider.

A transport operator makes a commercial decision regarding the benefits the IAP can offer their business and engages an IAP Service Provider to provide IAP services on a fee-for-service basis.

IAP under the Heavy Vehicle National Law (HVNL)

Whilst the IAP is a voluntary program, under the Heavy Vehicle National Law (HVNL), IAP can be imposed as a condition of a permit or notice by a road manager.

The way in which IAP is applied, or the sort of IAP applications that are made available to transport operators, may differ between states and territories.

IAP services in Queensland and New South Wales are delivered by the state’s road transport authority under the delegation of the NHVR, meaning operators enrol in the IAP through each state they are seeking to travel in.

On 8 December 2019, all IAP services for Victoria transitioned to the NHVR. At the direction of the NHVR, Transport Certification Australia (TCA) has assumed responsibility for administering the back-office services for the IAP in Victoria.

Please visit the NHVR Intelligent Access Program (IAP) page for application forms, permits, notices and access approvals.

Operators enrolling in IAP for Victoria should complete the NHVR IAP enrolment form and submit the form to compliance@nhvr.gov.au

Enquiries about IAP in Victoria can also be made by calling (03) 8329 3770.

Applying for IAP Enrolment

To apply for IAP, you will need to contact the IAP team in the relevant state road transport authority for IAP in Queensland or New South Wales, or the NHVR for IAP in Victoria.

You are also responsible for contacting a certified IAP service provider and organising installation of a certified tracking system.

Once enrolled in IAP, if you also require a permit to operate, you will need to submit an IAP Certificate of Enrolment with your permit application.

IAP Service Providers

Only service providers certified by Transport Certification Australia (TCA) can provide the Intelligent Transport System required for the IAP.

IAP service providers are easily recognised as they are the only suppliers permitted to display the TCA Certified for IAP symbol.

For a list of IAP service providers, visit the TCA website at https://tca.gov.au/truck/heavy-vehicle-applications/iap
Access Requiring IAP

Whilst the IAP is a voluntary program, access for some types of heavy vehicles under both permit and notice arrangements require IAP.

Enrolment in the IAP is a road condition for Higher Mass Limits (HML) vehicles operating in New South Wales and Queensland.

IAP can be applied as a condition for a number of different vehicle types, for example IAP is a condition for certain cranes and special purpose vehicles operating in Queensland, New South Wales and Victoria. Queensland, New South Wales and Victoria.

Operators should check with the relevant state or territory road transport authority to find out whether IAP may be a condition for their desired operations.

Where IAP enrolment is an access condition, enrolment must be for each state where travel is required e.g. for a HML vehicle registered in Queensland and travelling from Queensland to New South Wales, IAP enrolment is required for both states.

Permits that require IAP

- Permit renewals - Operators renewing permits that require IAP must apply for their permit through the NHVR. If you need to renew your Intelligent Access Condition (IAC), you will need to renew through the relevant state or territory road transport authority for IAP in Queensland or New South Wales, or through the NHVR for IAP in Victoria. To ensure a seamless transition, it is recommended that you apply for the renewal permit as early as possible (up to 6 weeks).

- New permits/vehicles requiring IAP operating under an existing scheme - When IAP is imposed as a condition of access, if the NHVR is aware that the policy is to apply IAP it will notify you that IAP is required. If you wish to continue with your permit application, you will be responsible for enrolling through the relevant state or territory road transport authority for IAP in Queensland or New South Wales, or through the NHVR for IAP in Victoria. You will also be responsible for contacting a certified IAP service provider and organising installation of certified tracking system.

- New permit/new scheme requiring IAP - If a road manager receives an application for a new vehicle and imposes IAP as a condition, the NHVR will notify you of this condition. You can then choose if you wish to proceed with the application. If so, you will need to contact the relevant IAP team within the relevant state or territory road transport authority for IAP in Queensland or New South Wales, or through the NHVR for IAP in Victoria, and follow the same process as new vehicles requiring IAP operating under an existing scheme.

- Cancelling IAP enrolment - If you choose to stop participation in IAP, you will need to contact the IAP team in the relevant state or territory road transport authority for IAP in Queensland or New South Wales, or through the NHVR for IAP in Victoria. You will also need to cancel any permits that require IAP as a condition. It is an offence to operate a vehicle that cannot comply with a condition of the permit.

For More Information

For more information on IAP, visit the TCA website at https://tca.gov.au/truck/heavy-vehicle-applications/iap

For more information:
Subscribe: www.nhvr.gov.au/subscribe
Visit: www.nhvr.gov.au
Phone: 1300 MYNHVR* (1300 696 487)
Email: info@nhvr.gov.au

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