



Photo courtesy of Volvo Group

Productivity and efficiency benefits in new, improved Portal

Assisted Permit Generation

At the end of 2018 the NHVR commenced the progressive rollout of 'Assisted Permit Generation', automating the creation of the permit PDF through the Portal.

These improvements, when fully implemented, will mean greater productivity and efficiency.

The functionality reduces the double entry of information between systems when NHVR finalises the permit and creates the permit document.

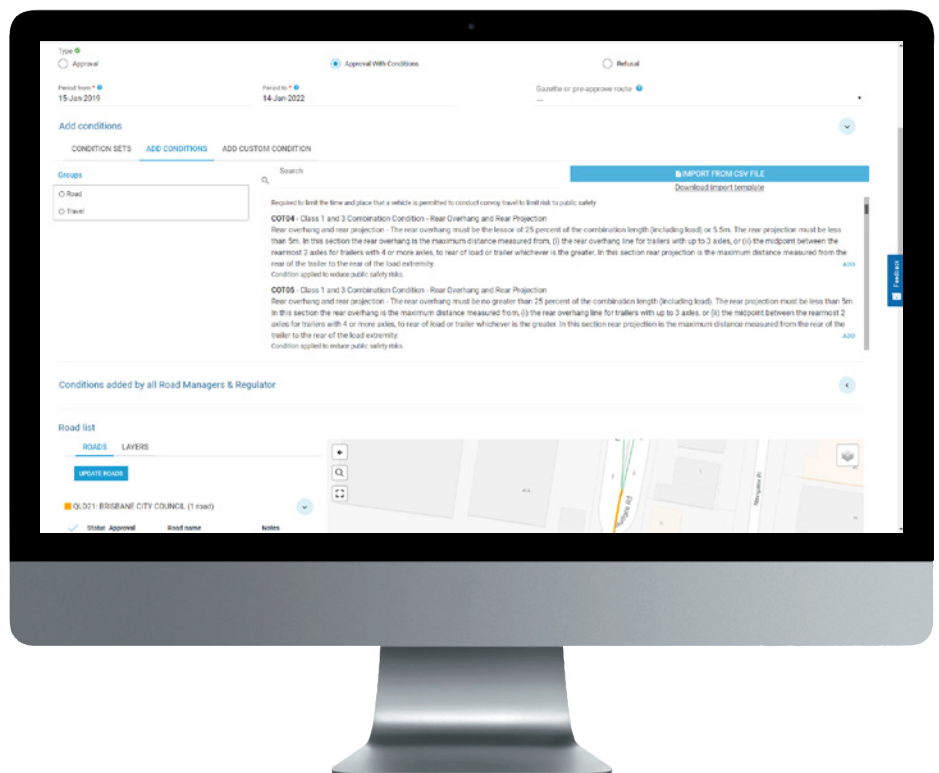
As a result, there will be some minor changes to the permit template and for a period there will be two styles of permit documents.

How can you help?

To support the success of 'Assisted Permit Generation' in the NHVR Portal, all conditions applied to a case must be added from the Conditions Library.

Standard Conditions, Condition Sets and Custom Conditions.

1. Use the Conditions Library when providing your consent 'approved with conditions'
2. On the 'Decision Tab', please avoid adding conditions using notes section or uploading PDF attachments containing conditions (Note: these features will not continue to be available in the future).



3. Review the Help Centre Articles for extra support in using the Conditions Library.

For Road Managers that require assistance with setting up or using the Conditions Library, book a support call by emailing RM.Enquiries@nhvr.gov.au and including 'Support Call' in the subject.

Learn more about changes to the Conditions Library.

Register for the free webinar
14 February 2-3pm AEST.



Photo courtesy of PACCAR Australia

NHVR New England Heavy Vehicle Access Forum improving safety

The NHVR is kicking off the year with a heavy vehicle access forum on Tuesday 26 February 2019 in Armidale.

NHVR's Stakeholder Specialist Tim Hansen said it was important to get industry and road managers working together to improve productivity and safety in the growing freight task in this part of Australia.

"Australia's freight task is predicted to double by 2030 and triple by 2050," Tim said.

"This forum will address how industry and road managers can work together to meet

those challenges and keep local communities strong and safe.

"We'll be covering topics such as understanding access and making the most of the NHVR Portal, as well as looking at Council case studies to examine what's worked well in some surrounding regions.

"We'll conclude with a workshop that identifies priority access actions for the regional road network," Tim added.

The forum is for transport operators and industries that use road transport, as well as

council engineers, councillors and council economic development officers.

The forum, to be held in conjunction with Armidale Regional Council and Local Government NSW, will be held at Armidale Town Hall, Armidale on Tuesday 26 February 2019 from 10.30 am to 3.30pm AEDT.

To find out more contact Tim Hansen at tim.hansen@nhvr.gov.au, or phone 07 3309 8601, or book your spot [here](#).



Improved crane access as QLD adopts SPV network

It's now easier than ever before for crane operators to move around Queensland as the state has become the first in Australia to totally opt into the National Class 1 Special Purpose Vehicle Authorisation Notice 2016. According to NHVR's National Harmonisation Manager Jose Arredondo, local governments right across the state are increasingly recognising the benefits of belonging to the SPV Network.

"The most direct advantage of opting into the SPV Notice is savings in time and resources for the processing of individual vehicle permits, as well as increased productivity," Jose said.

"The SPV Notice is intended to simplify and harmonise the way the SPVs gain access to the road network across participating states and territories.

"Permits require assessments and approvals, often for individual journeys, each needing input from local governments, and these take time and create delays.

"Other road managers around the country are also beginning to realise the benefits of improved access such as increased safety and productivity, and we're hoping the SPV network will become a reality right around Australia soon," he added.

Need help with the Portal?

Do you have any questions about the Portal or need help with navigating any aspect of the Portal?

The NHVR's Network Access team and Stakeholder Relations team are working together to improve the customer experience for you.

They have a wealth of knowledge and can help you so make them the first port of call for assistance.

Road Manager Hotline – 1300 880 493

Road Manager Enquiries –

RM.Enquiries@nhvr.gov.au

NHVR Portal Support – support@nhvr.gov.au

