



Message from the CEO

Welcome to this fortnight's edition of *On the Road*.

The recent Livestock, Bulk and Rural Carriers NSW Conference was another excellent opportunity to discuss the challenges and successes being delivered for these important industries.

The feedback that NHVR Chair Duncan Gay and I received was useful and honest (as always).

I was pleased to commit to ensuring that access consistency for operators and businesses in the livestock and bulk industries is our next priority.

There are a range of Grain Harvest Management Schemes operating in different states with different allowances for mass, conditions and cost for each state. There are similar issues for livestockers.

The NHVR's Harmonisation team has already released a number of national notices, including OSOM, PBS Truck and Dog and Special Purpose Vehicles.

I look forward to working closely with those from the LBRCANZ and others on tackling these access issues.

Sal Petrocchio
CEO, National Heavy Vehicle Regulator

Road manager performance

A new interactive platform will allow operators and road managers greater access to the latest data for heavy vehicle permits.

NHVR Network Access manager Roger Garcia said the two-year transition to a digital access system has allowed a greater level of transparency for operators and road managers.

"In particular, the NHVR's updated heat maps provide an overview of the number of heavy vehicle access consent requests that road managers receive and the average time it takes to respond to applications."

The NHVR works with more than 400 road managers, utility providers and rail authorities to coordinate heavy vehicle access to state and local roads.

Work is ongoing with state and local road authorities to improve processing times and reduce the number of permits required by operators.

The two new interactive reports show:

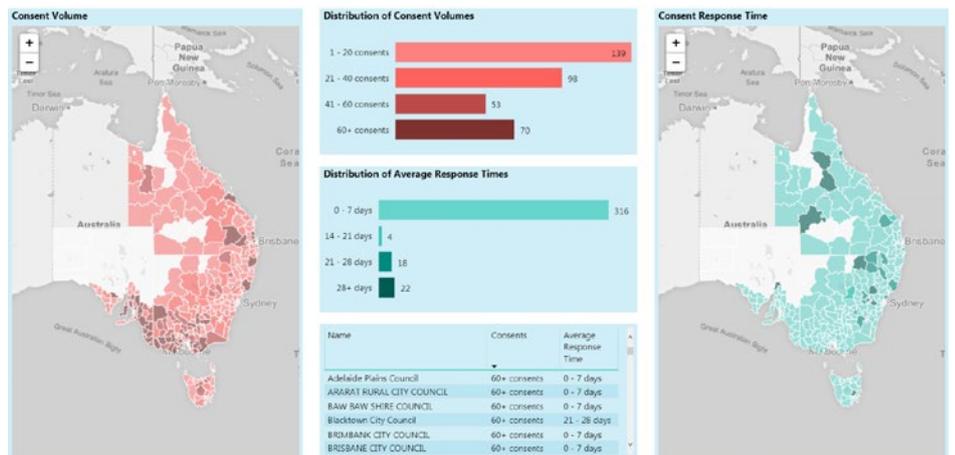
- Road Manager Consent Performance, including the number of heavy vehicle consents and average number of days to respond. These figures are based on consent requests received and processed by the NHVR.
- Road Manager Overdue Consent Performance including the number of heavy vehicle consent requests for road managers that were overdue at the end of each quarter. Operators can access the heat maps at: www.nhvr.gov.au/road-manager-heat-maps

LGA Road Manager Consent Performance

This report shows the number of heavy vehicle consents and average number of calendar days it took each Local Government Authority (LGA) road manager to respond to the NHVR. Figures are based on all consent requests received and processed by the NHVR during the selected time period. Figures exclude state government and third party road managers.

Select Quarter

2018-19 Q2





High compliance in multi-agency border operation

The NHVR has urged operators travelling west to be aware of different accreditation requirements, following a three-day operation on the SA-WA border.

NHVR Operations Manager Paul Simionato said that the multi-agency Operation Long Run, led by WA Main Roads, found 91 per cent compliance with the Heavy Vehicle National Law.

“Overall the results showed that safety was a priority in the industry with only 43 offences out of 481 units across 177 heavy vehicles detected with safety-related issues,” Mr Simionato said.

“Unfortunately, six vehicles travelling west from South Australia were grounded for failing to hold WA accreditation, which is a concern.

“Operators need to remember that accreditation is mandatory for all heavy vehicles operating in WA, including those travelling from interstate.

“If your freight task requires you to drive through WA, you must be signed up to the WA Heavy Vehicle Accreditation Scheme before you cross the border.”

Operation Long Run was a collaborative effort between the NHVR, Main Roads Western Australia, SA Police and the Department of Transport WA.

Mr Simionato said NHVR officers were checking for fatigue and vehicle roadworthiness on the South Australian side of the border.

Portal tips

Here are some tips that may help you when next applying for a permit.

Request only the roads you need

Be specific about the roads you need for your freight task. This will save time and increase the likelihood of approval when seeking consent from Road Managers.

Use the available network or Pre-approved roads

Check the national or state Gazette network and pre-approved roads. Your route may already be covered or you may only need connecting routes for ‘first and last mile’ access.

What’s coming up in future releases?

Join us for our next webinar to learn about what’s included in the latest NHVR Portal Release 4.5.0:

- Access Module (Road Managers)
- Removal of conditions in one action
- Improved task management in Task Tracker.

Friday 15 March 11am–12pm (AEST)

[Register here](#)

Fatigue tops calls to Confidential Reporting Line

Complaints about fatigue are the most common calls to the NHVR’s Heavy Vehicle Confidential Reporting Line.

The confidential reporting line, which has been live since July last year, was answering around 115 calls a month, and responding to over 65 reports of non-compliance nationwide every month.

The Heavy Vehicle Confidential Reporting Line enables drivers and parties in the heavy vehicle supply chain to pass on information about possible breaches of the Heavy Vehicle National Law.

Between October 2018 and January 2019, 505 calls were received which generated 289 new reports. Almost one-third of these were reporting fatigue concerns, and 25 per cent related to business practices.

Concerns with mechanical safety (20 per cent) and load restraint (14 per cent) were the next most commonly reported.

To date, the Heavy Vehicle Confidential Reporting Line has been operated independently, however, from 1 March calls were answered by a special unit within the NHVR.

The new operating hours for the reporting line are 7.00am–4.30pm (AEST) from Monday to Friday, which covers 90 per cent of all current calls.

Calls will continue to be treated in the strictest confidence.

Anyone with a safety concern can call the Heavy Vehicle Confidential Reporting Line on 1800 931 785 for free from any landline in Australia (and some mobile providers).

Calls to the Heavy Vehicle Confidential Reporting Line (Oct 2018–Jan 2019)

Report categories	No.	Percentage
Fatigue	149	29.50%
Business practices	128	25.35%
Mechanical safety	105	20.79%
Loading	73	14.46%
Mass	60	11.88%
Other	29	5.74%
Speed	20	3.96%
Dimension	8	1.58%
Permit issues	8	1.58%

*Note: As some calls fall into more than one category, the breakdown of numbers exceeded the calls answered

CoR and Safety Management Systems Information Sessions

The NHVR is holding industry information sessions across the country to explain the changes to CoR, the impact on your business and how a Safety Management System can help you effectively manage your operation’s safety risks. Book a spot at an info session [here](#).

Date	State	Location	Time
7 March	Qld	Emerald	10–11am
12 March	NSW	Bega	11–12pm
13 March	Vic	Swan Hill	6–7pm
13 March	SA	Riverland	10–11am
20 March	Vic	Portland	12–1pm
27 March	NSW	Sydney	2–3pm



1800 931 785
Heavy Vehicle Confidential Reporting Line
www.nhvr.gov.au/HVCRL

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