

Return of Class 1 Oversize and Overmass Delegations in NSW - Industry Information Sheet

The National Heavy Vehicle Regulator (NHVR) coordinates a range of access applications from start to finish. This involves liaising directly with road managers, both state and territory road authorities and local governments, to manage applications and issue permits.

The NHVR processes interstate and intrastate applications for all participating jurisdictions with the exception of intrastate Class 1 Oversize and Overmass (OSOM) movements within New South Wales (NSW).

This document provides information about the return of the Class 1 OSOM Delegations in NSW.

Background

In February 2014, the NHVR delegated permit authority for intrastate applications to the Chief Executive of each participating state and territory governments. Within NSW, delegation was also made to local councils for intrastate applications. The delegation applied to mass or dimension exemptions (permits) for roads within the state government's physical boundary.

The NHVR has recently returned the Class 1 Agricultural (AG) and Special Purpose Vehicles (SPV) delegations in 2019 and is scheduled to return Class 1 OSOM delegations on the **1 June 2020**.

What will change?

Transport for New South Wales (TfNSW) and local councils in NSW will return the permit processing functions for intrastate Class 1 OSOM applications to the NHVR.

| Old Process | New Process |
|---|---|
| Applicant submits applications via: <ul style="list-style-type: none"> • NHVR Portal • TfNSW • Local Councils • A combination of the above. | Applicant submits applications via: <ul style="list-style-type: none"> • NHVR Portal |

Operators will need to follow the following steps for Class 1 intrastate OSOM applications in NSW:

- Step 1 -** Operators submit applications to the NHVR using the [NHVR Portal](#)
- Step 2 -** NHVR will process applications to relevant road manager/s
- Step 3 -** Road manager/s (TfNSW and local council/s) will assess the request and may request additional information
- Step 4 -** Road manager/s (TfNSW and local council/s) will provide a consent decision to NHVR via the [NHVR Portal](#)
- Step 5 -** NHVR will finalise the outcome and provide a permit (or decision) to the operator via the [NHVR Portal](#)

Processing Timeframes

It is important to note that you may experience an increase in the processing period for your permit application once the delegations have returned to the NHVR. The NHVR are constantly working on ways to improve processing times and will continue to after the delegations have returned.

Benefits

The return of delegations will mean that all Class 1 OSOM permit applications for travel through and within NSW will be processed through one system ([NHVR Portal](#)).

Some of the key benefits of the NHVR Portal include:

- Consistent approach to the permit application process across jurisdictions
- Ability to transparently track the progress of the application via the case tracker
- Ability to save vehicle combinations and details for use in multiple applications
- Integrated route planner
- Integrated communication
- Ability to view payment history

Training

The NHVR has conducted training with operators and local council road managers, as well as online webinars to ensure operators and local councils are confident in processing permit applications via the [NHVR Portal](#).

To view our previously recorded online customer training webinars, please visit the NHVR's YouTube channel:

<https://www.youtube.com/channel/UCzubN7uBeKR52iMW0V1izzQ>

Frequently Asked Questions

Is NSW the first state to return this function to the NHVR?

No. Queensland, Tasmania, South Australia, Australian Capital Territory and Victoria have already returned their permit processing of intrastate applications to the NHVR. In NSW the Class 3 delegation was returned in December 2018 and the Class 1 Agricultural and Special Purpose Vehicle delegations were returned in 2019.

Will I be able to access my previously issued NSW OSOM permits in the NHVR Portal?

No, this information will not be migrated into the NHVR Portal. The NHVR Portal will only record the permits issued by the NHVR after the transition date. The TfNSW Online Special Permits System will still be available for operators to view previously issued NSW permits.

Am I able to track my application's progress?

The NHVR Portal allows operators to view the status of an application overall, as well as the ability to view the status of road manager responses.

If TfNSW has provided consent and I am still waiting on local council consent, can the NHVR issue a permit for state roads only?

No, all consents must be returned to the NHVR before a permit can be issued.

Can I apply for multiple vehicles on a single permit application?

Yes, you are permitted to apply for multiple registrations, provided that they are the exact same configuration.

Can I renew my TfNSW issued permit?

Yes, if you have previously obtained valid consent for the state and local council roads, the entire permit can be renewed by the NHVR. Please refer to the [Renewing](#)

[State and Local Council Issued Permits in NSW Industry Information Sheet](#) for more information.

If there are council roads listed on the permit that you have not obtained consent for, only the state roads can be renewed. The NHVR will automatically request consent for the listed council roads from the appropriate road manager/s when you submit the renewal application and the expedited renewal period will no longer apply.

What should I do during the transition process if I am having problems?

If you are experiencing issues utilising the NHVR Portal, please refer to the NHVR Portal Help Centre. This allows you to select the 'Customer Help Centre' and search via categories or key words to assist you.

If you are still experiencing difficulties, please contact our Hypercare specialists on 1300 696 487.

How do I apply for a new permit with the NHVR?

To apply for a **new** permit:

1. Go to <https://www.service.nhvr.gov.au> and if not already registered, follow the prompts to set up an account.
2. Once registered, from the home screen, click on the **'Application Tracker'** tile
3. Click on the **'New Application'** button and enter a reference for your application.
4. Click on the green **'Select Configuration'** button.
5. Select the **'Oversize and/or Overmass (OSOM)'** option.
6. Select the appropriate configuration and follow the prompts to complete the application.

For additional information

Please visit the Delegations Project web page at:

<https://www.nhvr.gov.au/road-access/access-management/delegations-project>

For more information:

Subscribe: www.nhvr.gov.au/subscribe

Visit: www.nhvr.gov.au

Phone: 1300 MYNHVR* (1300 696 487)

Email: info@nhvr.gov.au

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