

# On the Road

# Happy New Year!

Happy New Year, everyone. I sincerely hope you had some time to rest and relax with family and friends during the Christmas and New Year period. I also took the time to reflect on 2013 and on what was a very challenging, but rewarding, year for us at the NHVR.



Thank you to all of you for your commitment and keen interest in this reform. We have made a lot of progress with you, our regulatory and industry partners, since we opened for business nearly 12 months ago.

With the holiday celebrations behind us, the team at the NHVR is firmly focused on 10 February and preparations for our next significant release of services. We are only weeks away from rolling out Australia's first cross-border, cross-authority system for managing heavy vehicle access to the nation's road network, together with national rules and streamlined operations for vehicle standards, fatigue and accreditation.

The NHVR will be your single point of contact for access applications, administer one set of national laws and charge one set of national fees, as we continue to evolve into your one-stop-shop for road transport business with government.

Thank you also to those of you who attended our very successful roadshow for industry and local government in November and December. The feedback we've received from you has been fantastic. Not only do we have plenty of great ideas and suggestions for improvements, I trust we've also built confidence with you that we are the right people to take this on.

We look forward to doing business with you in 2014.

Richard Hancock Chief Executive Officer

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### One Regulator, one rule book from IO February 2014

Late last year, Australia's transport ministers set 10 February 2014 as the start date for the NHVR to administer one heavy vehicle rule book, representing a historic milestone for the road transport sector in Australia.

The new Heavy Vehicle National Law (HVNL) will commence in Queensland, New South Wales, Victoria, Tasmania, South Australia and the Australian Capital Territory (ACT). In total, this will effectively replace up to six different sets of legislation with one national rule book.

Once the HVNL is in place, the NHVR will manage operations and regulation for heavy vehicle access, fatigue management and vehicle inspection standards, as well as more consistent on-road compliance and enforcement outcomes. Note that the ACT will only commence key sections of the new national law, including provisions relating to access. Refer to our website for more details.

To find out what one Regulator and one rule book will mean for you, visit www.nhvr.gov.au

## National consistency at the roadside

Once the new rule book commences in participating jurisdictions, drivers and operators should experience more consistent outcomes from on-road compliance and enforcement activities.

To date, on-road compliance and enforcement activities have varied between states and territories, sometimes resulting in confusion for drivers and operators about what's required at the roadside.

Operators, drivers and others in the supply chain where the Heavy Vehicle National Law (HVNL) is commencing will generally see the same requirements they are working to now for work and rest times; vehicle standards; and mass, dimension and loading rules.

With the introduction of the new national rule book, however, the NHVR, road transport authorities and police agencies are now aiming for the same outcome in the same circumstances at the roadside.

More consistent on-road enforcement can boost industry confidence in the new regulatory framework and lead to greater community confidence that Australia's heavy vehicle operators work within the rules and put safety first.

### **Enforcement officers**

The NHVR does not have its own enforcement officers. State and territory road transport inspectors, will conduct roadside inspection and compliance activities on the NHVR's behalf.

Road transport inspectors must be nominated by their employer, the participating state and territory road transport authority. They are appointed by the NHVR, issued with a unique identification number and must carry and produce an approved identity card with the NHVR and road authority brand. You will still see transport inspectors wearing their own state or territory-issued uniform, while performing roadside compliance activities on behalf of the NHVR.

Police officers will continue to enforce the national law, as current state and territory laws automatically authorise police officers to enforce the HVNL once it's in place.

### For more information

Visit the NHVR website at www.nhvr.gov.au/on-roadcompliance



# More than 1000 likes on Facebook!

We've hit the tonne! More than 1000 Facebook users have liked the NHVR Facebook page, the easiest and quickest way to stay in touch with the latest NHVR news.

Recently, we've posted updates

on our roadshow, details of new videos and audio files and links to media articles. We also share information and posts from other government and industry partners, so our Facebook page is an information hub for the heavy vehicle industry right on your mobile phone, tablet or computer.

When the situation arises, we'll also use Facebook, as well as our other communication channels, to send you critical or emergency information. For example, there may be times when notices and permits will need to be suspended due to flooding or road damage.

Using social media, we can get essential information to you, so you can share it quickly and easily. Visit the NHVR Facebook page at www.facebook.com/NHVRegulator and join the conversation!

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# NHVR hits the road to explain new national law

With Australia's first heavy vehicle rule book due to commence on 10 February 2014, the National Heavy Vehicle Regulator (NHVR) was on the road in November and December to explain the new national law to local government and industry.

NHVR staff hosted 30 forums in 15 locations across Queensland, New South Wales, Victoria, Tasmania and South Australia, all jurisdictions where the Heavy Vehicle National Law (HVNL) will commence early next year.

We also unveiled details and videos of our new Access Management System and Journey Planner, two key components of the one-stop-shop for access permit applications, as well as two publications for local government and industry:

- An industry guide to access under the Heavy Vehicle National Law
- > Local government and the Heavy Vehicle National Law

In formal feedback to the NHVR, 69% of local government respondents agreed or strongly agreed that, after attending the forum, they feel better prepared for their organisation's new role under the HVNL. More than 70% of industry respondents agreed or strongly agreed that they now better understand why the HVNL is being implemented.

A big thank you to those busy local government staff and industry operators, drivers and managers who attended.

For more information, visit the NHVR website to:

- view video previews of the NHVR Access Management System and Journey Planner at www.nhvr.gov.au/hv-tv
- > listen to audio recordings of the forums at www.nhvr.gov.au/nhvrforums
- > download presentations delivered at the forums at www.nhvr.gov.au/resources/publications













# Preview the NHVR Access Management System and Journey Planner

With the new national rule book for heavy vehicles just around the corner, you can now preview the new Access Management System (AMS), an online one-stop-shop for access applications.

Visit the NHVR website at www.nhvr.gov.au/hvtv to view two videos introducing the AMS and the NHVR Journey Planner, an online mapping tool to help operators plan their trips.

Through the AMS, the NHVR will deal with the relevant state and territory road authorities and local governments to manage applications from start to finish.

The AMS video shows how operators can submit access applications entirely online, with key features to include:

> an online Journey Planner

2 NHVR

- digital signatures that allow applications can be completed online without printing forms
- > a unique customer login so that an operator's details are automatically pre-filled on future applications
- electronic tracking and documentation for up-to-date records and to quickly track progress on applications.

The Journey Planner video shows how this online tool combines state and territory approved routes into a single national online map.

Operators can plan their heavy vehicle journey across multiple jurisdictions and identify if an application for an access permit is required. Journeys can be saved and used in applications for an access permit.

Road managers will use the Journey Planner to quickly identify where potential route assessments would need to be conducted or to suggest alternative routes.

The NHVR will also have dedicated resources to help you transition to the new AMS, including specialist case managers who will review all applications. Our case managers can work through complex issues with customers to ensure the application is correct and has all the information a road manager needs to make a decision.

Visit www.nhvr.gov.au/journeyplanner to watch a preview video of the Access Management System and the NHVR Journey Planner. The content of these videos is still being finalised and may change.



### NHVR on the road

### 19-20 March 2014

#### Sydney

 ALC Forum 2014 Australian Logistics Council (ALC)

### 6-7 June 2014

### Hamilton Island

Trucking Australia 2014
Australian Trucking Association



### Cot a friend who needs to know?

If you know someone who needs to know about the national law, pass this newsletter on. Encourage them to sign up too!

Visit www.nhvr.gov.au/subscribe

www.facebook.com/NHVRRegulator

# For more information

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